

STATEMENT OF WARRANTY COVERAGE

WARRANTY COVERAGE

Warranty coverage includes any Lankota part which is found to be defective by Lankota within the coverage period stated by the limited warranty policy and is subject to the terms of the warranty policy.

Warranty coverage also includes any Lankota part, which is found to be defective when unpacked from the original container in which it was shipped. THIS DOES NOT INCLUDE FREIGHT DAMAGE. The customer must handle freight damage claims with the appropriate freight carrier to receive credit for freight damaged goods if the customer accepts the package from the freight carrier.

Lankota warrants **new** products, manufactured by and distributed by Lankota to be free from defects in material and workmanship for a period of **365 days from date of purchase, from a designated Lankota Dealer.**

Lankota warrants genuine Lankota **replacement** parts and components to be free from defects in material and workmanship for a period of 365 days from **ship date** from Lankota.

Lankota's obligation under these warranties shall be limited to repairing or replacing any part that, in Lankota's judgment, shows evidence of such defect.

MISSING ITEMS

Quality issues found by the customer are to be handled through the warranty process. Missing parts from the kit must be reported within 10 days of the sale by the dealership, by contacting Lankota at 866.526.5682 to report missing parts.

DEFECTIVE PARTS RETURNED TO LANKOTA, INC.

Lankota reserves the right to conduct a review and inspection of each warranty claim and to accept or deny any claims not meeting Lankota's requirements for warranty.

Lankota's warranty does not cover:

- Warranty claims directly resulting from the improper installation of Lankota product.
- Any warranty parts that Lankota did not sell.
- Any warranty parts that have been abused, mishandled, altered, or used inappropriately.
- Any freight damage of any kind.
- Any unauthorized product alteration or modification.
- Any unauthorized repairs made with parts other than with Lankota parts.
- **Any repairs performed prior to authorization from Lankota.**

All warranty returns must have a **Lankota warranty number** obtained from a Lankota sales technician before product(s) may be returned for credit or warranty consideration. Returns without a Lankota warranty, or not matching material, or quantity approved on the warranty will be refused. The **warranty number** must be clearly identified on each and all cartons being returned, to be accepted by Lankota receiving department.

WARRANTY PROCEDURES

Upon the occurrence of a warranty issue, Lankota must be contacted prior to beginning the warranty procedure. A replacement part will be issued, if deemed necessary, by Lankota for the warranty item in question.

A Lankota warranty claim form must be fully completed and returned to Lankota within **15 days** of the occurrence of the claim & within the warranty period. No credit will be issued or warranties granted unless a claim has been submitted and approved by warranty claim forms may be requested by contacting Lankota.

All parts removed during warranty repair should be held for thirty days or until confirmation is received from Lankota as to how to dispose of the warranty parts. Lankota reserves the right to inspect the product and require the product to be returned to Lankota for inspection.

Any repairs over \$150.00 will require prior authorization from Lankota. The warranty number must appear on the warranty claim form. If pre-authorization is not received, the maximum amount of credit to be issued will be \$150.00, this includes time and materials.

The labor rate Lankota will reimburse on approved warranty claims shall not exceed \$105 per approved hours.

RETURN PROCEDURE OF WARRANTY ITEM

A warranty number must be obtained from a Lankota sales technician before any product(s) can be returned for credit. All documentation and cartons must contain the warranty number. Copies of the warranty claim form must be used as a packing slip and accompany the shipment.

Returned product(s) must be packaged with sufficient padding and packaging to avoid any additional damages. Damage caused by improper packaging is the responsibility of the shipper and will result in additional fees.

Lankota will cover the initial freight charges to return product(s). If the warranty claim is denied, Lankota will invoice the customer for these freight charges. Customers will be notified of denied claims, and may request the product(s) be returned via freight collect.

LIMITATION OF LIABILITY

Lankota makes no express warranties other than those specifically described herein. Any description of the goods sold hereunder, including any reference to buyer's specifications and any descriptions in circulars and other written material published by Lankota is for the sole purpose of identifying such goods and shall not create an express warranty that the goods shall conform to such description.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED. There are no implied warranties of merchantability or fitness for a particular purpose. This warranty states Lankota's entire and exclusive liability and buyer's exclusive remedy for any claim for damages in connection with the sale or furnishing of Lankota products, their design, suitability for use, installation or operation, or for any claimed defects herein. LANKOTA WILL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER, NOR FOR ANY SUM IN EXCESS OF THE PRICE RECEIVED FOR THE GOODS FOR WHICH LIABILITY IS CLAIMED.

No representative of Lankota or any dealer associated with Lankota has the authority to change the terms of this warranty in any manner whatsoever. No assistance to purchaser by Lankota in the repair or operation of any Lankota product shall constitute a waiver of the conditions of this warranty, nor shall such assistance extend or revive it.

Lankota reserves the right to make improvements in design or changes in specifications at any time without incurring any obligation to owners of units previous sold.